

Our COVID-19 commitment

Eastwood Park's COVID-19 commitment gives you confidence to plan for the future without fear of being left out of pocket should circumstances change.

When making a booking with us, we guarantee that all bookings are fully refundable or can be postponed if COVID-19 impacts your plans.

We are taking your safety very seriously whilst you celebrate with us:

- we'll be taking the temperature of each guest on arrival. If a high temperature is recorded, please be assured that whilst we would not be able to admit you, your place would be fully refunded
- our spacious and airy rooms are perfect for social distancing, along with cosy rooms for small private dining if you prefer
- we request that all guests wear a face covering unless seated, respect social distancing and keep to our one-way system around the house. There are multiple hand-sanitising stations for your use around the building and our trained and aware team will be carrying out an enhanced cleaning routine to ensure your safety
- please remember the 'rule of six'

We look forward to seeing you!

What you need to know when placing your booking

- We'll need a £20 deposit per booking at the time of booking
- Two weeks before your booking date, we'll require full payment along with confirmation of pre-orders and dietary requirements
- You can change your booking at no charge up to 24 hours beforehand
- If you have to cancel you can do so up to 24 hours before your booking date
- If you don't cancel with us and you don't arrive on your booking date, I'm afraid we then won't be in a position to make any refunds
- As part of our COVID-secure measures the temperature of each guest will be taken on arrival. If a guest's temperature is over 37.5 c then unfortunately the guest would not be permitted to enter the venue but their place will be fully refunded